BIDDING DOCUMENT

Procurement of Goods

Invitation of Quotations

For

Procurement of

Implementation of Next Generation Server Upgrade and Ongoing Information System Maintenance for SLLDC

Contract No: S/574/26
Closing Date : 23rd / November /2026 at 13.30 Hours

Sri Lanka Land Development Corporation
No 03, Sri Jayawardenapura Mawatha
Welikada, Rajagiriya

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Section I. Instructions to Vendors (ITV)

A: General	
1. Scope of Bid	1.1 The Purchaser named in the Data Sheet invites you to submit a quotation to provide Annual Maintenance service for the Supply of Goods as specified in Section III Schedule of Requirements. Upon receipt of this invitation you are requested to acknowledge the receipt of this invitation and your intention to submit a quotation. The Purchaser may not consider you for inviting quotations in the future, if you failed to acknowledge the receipt of this invitation or not submitting a quotation after expressing the intention as above.
B: Contents of Documents	
2. Contents of Documents	2.1 The documents consist of the Sections indicated below. • Section I. Instructions to Vendors (ITV) • Section II. Data Sheet • Section III. Schedule of Requirements • Section IV. Technical Specifications & Compliance with Specifications • Section V. Quotation submission Form(s)
C: Preparation of Quotation	
3. Documents Comprising your Quotation	3.1 The Quotation shall comprise the following: (a) Submission of valid Business registration (b) Quotation Submission Form and the Price Schedules (c) Compliance with all Technical Specifications & scope of work requirements (d) Submission of valid manufacturer authorization letters and/or certified partner certificates for the proposed software. (e) Submission of documentary evidence demonstrating availability of qualified technical personnel and support facilities (f) Submission of documentary evidence for at least 05 Nos of similar nature and size of works during last 05 years.

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4. Quotation Submission Form and Price Schedules	4.1 The vendor shall submit the Quotation Submission Form using the form furnished in Section V. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested. 4.2 Alternative offers shall not be considered. The vendors are advised not to quote different options for the same item but furnish the most competitive among the options available to the bidder.
5. Prices and Discounts	5.1 Unless specifically stated in Data Sheet, all items must be priced separately in the Price Schedules. 5.2 The price to be quoted in the Quotation Submission Form shall be the total price of the Quotation, including any discounts offered. 5.3 The applicable VAT shall be indicated separately. 5.4 Prices quoted by the vendor shall be fixed during the vendor's performance of the Contract and not subject to variation on any account. A Quotation submitted with an adjustable price shall be treated as non-responsive and may be rejected.
6. Currency	6.1 The vendors shall quote only in Sri Lanka Rupees.
7. Documents to compliance with the required maintenance services	7.1 The vendor shall furnish as part of its quotation the documentary evidence that the service conform to the technical specifications and standards specified in Section IV, "Technical Specifications & Compliance with Specifications". 7.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the service, demonstrating substantial responsiveness of the service to the technical specifications, and if applicable, a statement of deviations and exceptions to the provisions of the Technical Specifications given.
8. Period of Validity of quotation	8.1 Quotations shall remain valid for the period of Seventy Seven **(77)** days after the quotation submission deadline date.
9. Format and Signing of Quotation	9.1 The quotation shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the vendor.
D: Submission and Opening of Quotation	
10. Submission of Quotation	10.1 Vendors may submit their quotations by mail or by hand in sealed envelopes addressed to the Purchaser bear the specific identification of the contract number. 10.2 If the quotation is not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the quotation.

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11. Deadline for Submission of Quotation	11.1 Quotation must be received by the Purchaser at the address set out in Section II, "Data Sheet", and no later than the date and time as specified in the Data Sheet.
12. Late Quotation	12.1 The Purchaser shall reject any quotation that arrives after the Deadline for submission of quotations, in accordance with ITV Clause 11.1 above.
13. Opening of Quotations	13.1 The Purchaser shall conduct the opening of quotation in public at the address, date and time specified in the Data Sheet. 13.2 A representative of the bidders may be present and mark its attendance.
E: Evaluation and Comparison of Quotation	
14. Clarifications	14.1 To assist in the examination, evaluation and comparison of the quotations, the Purchaser may, at its discretion, ask any vendor for a clarification of its quotation. Any clarification submitted by a vendor in respect to its quotation which is not in response to a request by the Purchaser shall not be considered. 14.2 The Purchaser's request for clarification and the response shall be in writing.
15. Responsiveness of Quotations	15.1 The Purchaser will determine the responsiveness of the quotation to the documents based on the contents of the quotation received. 15.2 If a quotation is evaluated as not substantially responsive to the documents issued, it may be rejected by the Purchaser.
16. Evaluation of quotation	16.1 The Purchaser shall evaluate each quotation that has been determined, to be substantially responsive. 16.2 To evaluate a quotation, the Purchaser may consider the following: (a) the Price as quoted; (b) price adjustment for correction of arithmetical errors; (c) price adjustment due to discounts offered. 16.3 The Purchaser's evaluation of a quotation may require the consideration of other factors, in addition to the Price quoted if stated in Section II, Data Sheet. These factors may be related to the characteristics, performance, and terms and conditions of submission of similar nature and size experience of past five years vendor's technical capacity and submitted valid license or certificates.
17. Purchaser's Right to Accept any Quotation, and to Reject any or all Quotations	17.1 The Purchaser reserves the right to accept or reject any quotation, and to annul the process and reject all quotations at any time prior to acceptance, without thereby incurring any liability to bidders.

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F: Award of Contract	
18. Acceptance of the Quotation	18.1 The Purchaser will accept the quotation of the vendor whose offer has been determined to be the lowest evaluated bid and is substantially responsive to the documents issued.
19. Notification of acceptance	19.1 Prior to the expiration of the period of validity of quotation, the Purchaser will notify the successful vendor, in writing, that its quotation has been accepted.

Section II: Data Sheet

ITV Clause Reference	
1.1	The Purchaser is **General Manager, Sri Lanka Land Development Corporation** **Address: No 03, Sri Jayawardenapura Mawatha, Welikada, Rajagiriya**,
2.2	A complete set of Bidding Documents in English language could be inspected and purchased upon submission of a written request to the Deputy General Manager (Supplies), on working days from **30 / 10 / 2026 to 20 / 11 / 2026** during 9.00 Hrs. to 15.30 Hrs. upon payment of non-refundable fee of **Rs 4,000/=** The method of payment will be in cash only. **Pre-Bid Meeting** A pre-bid meeting will be held on **12/11/2026** at 10 a.m. at SLLDC Head Office, Rajagiriya.
7.3	Valid Manufacture's Authorization and/or certified partner certificates for the products and software are required.
11.1	Address for submission of Quotations is Chairman Department Procurement Committee, Sri Lanka Land Development Corporation, No. 3, Sri JayawardenapuraMawatha, Welikada, Rajagiriya Deadline for submission of quotations is **Date: 23rd / November/ 2026** **Time: 13.30 Hours**
13	The quotations shall be opened at the following address: Sri Lanka Land Development Corporation No. 3, Sri JayawardenapuraMawatha, Welikada, Rajagiriya **Date: 23rd /November / 2026** **Time: 13 .30 hours - immediately after closing of bids**

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16[1]	Other factors that will be considered for evaluation are (List and describe the methodology): Past performance in similar nature with SLLDC or other institutes, availability of 24x7 technical support with minimum response time, response capability, service methodology and experience in similar nature of work.
20 Bid Security	20.1 The bidder shall furnish as part of its bid, a Bid Security (a) Be submitted in its original form; copies will not be accepted. (b) Remain valid up to **11 /March / 2027 (105** Days from the bid Closing) (c) All Bids shall be accompanied by a bid security. Bid security shall be Rs. **125,000.00** from a Licensed Commercial Bank registered under the Central Bank of Sri Lanka. It shall be irrevocable and unconditionally encashable upon the first written demand by the employer. A cash deposit to the SLLDC is also accepted.
21 Performance Security	Performance Security in provided format is required. If shall be issued by a Licensed Commercial Bank registered under the Central Bank of Sri Lanka for the value of 5% of the contract value and should be valid 28 days beyond the maintenance period.
22 Payment Terms	**1st Milestone Payment**: 75% of contract sum after the delivery of the Hardware & Software Installation & configurations, with 3 Year Warranty Update and signing the maintenance agreement. **2nd Milestone Payment**: Balance 25 % of Initial contract sum shall be paid after issuing the Completion certificate by the Purchaser. Completion certificate will be issued after installation and configurations of the servers and completing the testing Run for 01 Month and necessary trainings related to the Software & Hardware to the SLLDC IT staff.

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Section III: Schedule of Requirements

Line Item No	Description of Services	Quantity	Unit	Final Destination	Transportation and any other services	Delivery Date	
						Latest Delivery Date	Bidder's offered Delivery date [*to be provided by the bidder]*
01	Purchase of Latest Brand-New Servers With 3 Year Warranty Period / 24 x7 Local Support Required and Principle Technical Support Required	02	Nos			21 days	
02	Purchase of Backup Software with 3-year Support	01	Nos				
03	VM Migration from Existing SLLDC VMware to New Hyper-V Environment	Note					
04	Conduct four (04) Preventive maintenance visits annually for Performance optimization and Policy modifications.	Note					

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Section IV: Technical Specification & Compliance

Item # and Name	Component Description	Minimum Specifications	Bidder's Response (Yes/No)	If "No" comment/s on the offer
		Please refer the Technical specification & Compliance in page no 09 to 15		

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Scope of Work (SOW)

Item No.	Description of Goods	Bidders Compliance (Yes/No)	Remarks
1	Deploy and configure temporary server Environment in the customer data center, install Reliable backups Software's, and integrate it with the existing environment.		
2	Perform full backup of existing VMware virtual machines using proposed backup software, validate backup integrity, and prepare the temporary server for VM hosting.		
3	Gracefully shut down the existing VMware environment, remove servers from production, and re format the existing HPE SAN & Prepare it for the Hyper-V Deployment		
4	Rack, cable, and configure two proposed servers, install Microsoft Hyper-V, and configure networking and management access.		
5	Integrate servers with existing HPE MSA storage via FC connectivity, configure shared storage volumes, and create the Hyper-V Failover Cluster.		
6	Restore virtual machines to the new Hyper-V cluster from backup, validate services and networking, and decommission the temporary server.		
7	Perform migration validation, system testing, and performance checks.		

Notice: The below virtual machines must be migrated to the new Microsoft Hyper-V platform as part of the infrastructure transition

Guest VM Name
AD_Recovered
FileSvr
GMS_Server
IT_Test_VM
SAPRDP_Recovered
SLLDC-ERP_New1
SLLDCMailServer_Recovered
WebServer_Recovered

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LIST OF PAST PROJECTS COMPLETED

(Provide details of five (05) similar natures and size of Contracts completed within the last five years)

NO	Name of the Project	Number of Servers & VMs	Client/ Contact No.	Contract Value (Rs)	Date of Completion
1					
2					
3					
4					
5					

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Signature and the Seal of Bidder

01 Technical Specifications for Servers (No's 02)

No	Minimum Technical Specifications		Compliance (Yes / No)	Remark
1	Make			
2	Model			
3	Country of Origin Should be (USA)			
4	Country of Manufacture			
5	Manufacture Authorization			
6	Warranty, Support and Spare Parts Availability			
	Manufacturer's Comprehensive Warranty for 3 Years and 4-hour onsite Service for All Components of the System			
	All defective parts should be replaced Free of Charge with the brand-new parts during the Warranty Period from Manufacture's authorized technical team			
	Original Equipment Manufacturer Should Maintain all Required Spare Parts in an Independent Part depot (Proof Should attached)			
	Should have Access to 24x7 basis Manufacturer's Bidder Service and Support over the phone for troubleshooting assistance of Product & should provide a proofing letter from OEM.			
	The Original Equipment Manufacturer should maintain its own support team in Sri Lanka, which can dispatch immediately without bidder intervention when required.			
	The Original Equipment Manufacturer should be present in Leader section of latest Gartner magic quadrant for enterprise server or storage platforms			
7	Form Factor should be 1U with Rack Railing kits with Disk less configuration			
8	**System Configuration**			
8.1	CPU type	**Should consists 2 x Intel® Xeon® 6 Performance 6515P 2.3G, 16C/32T, 24GT/s, 72M Cache, Turbo, (150W) DDR5-6400**		
8.2	Main Memory	**Should consist 512 GB with dual rank DDR5 type modules and should be able scalable up to at least 8TB (32 DIMMS)**		
8.3	Storage capacity	**Should Consist 2 x M.2 480GB cards for OS**		
8.4	Network Interfaces	**Should consist of at least 8 Nos of 1 Gbps RJ-45 type interfaces**		
8.5	Graphical controller	Please Specify		
8.6	FC HBA	**Should Consists 1 x Dual Port 32Gb Fiber Channel HBA**		
8.7	Remote Management	Should consist of a dedicated network interface for remote management		

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		Should be performance monitoring & manage Hardware, BIOS Access & Operating System through a virtual Console (up to 6 Users) providing both inbound and Out of Band remote management of the server		
8.8	USB Ports	Should consists 3 x USB 3.1 Ports (Minimum)		
8.9	USB Type-C Ports	Should consists 1 x USB 2.0 Type-C port (Minimum)		
8.10	Hardware Redundancy	**Should consist of a redundant power supply system with each supply rated for 1100W and operating on 220-240V/50Hz**		
		Should consist high performance fan subsystem		
8.11	Security Bezzel	Should include Bezzel		
9	**Operating System**			
9.1	Should support common Server grade operating systems and all related drivers should be available. A complete operating system supportability matrix should be provided with the bid submission			
10	**Virtualization Support**			
10.1	Should be compatible with all major commercial grade virtualization platforms. A complete virtualization system compatibility matrix should be provided with the bid submission, Proposed Hardware should support for SAP Deployment			
11	**Operating System License**			
11.1	**Bidder Should provide 4 x Microsoft windows 2025 16-Core Standard licenses**			
12	**Bidder Experience**			
12.1	Bidder should provide details for 3 major projects similar like this,			
13	**Bill of Material**			
13.1	Complete bill of materiel with all relevant part numbers should be provided together with the bid submission			
14	**Manufacture authorization letter**			
14.1	Bidder should provide original manufacture authorization letter			
15	Warranty			
15.1	3 Year Parts/Labor/on-site warranty from manufacturer			
16	Bidder should provide manufacturing year			
17	Bidder should provide Product EOL dates			

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02 Technical Specification for Data Protection software

No	Minimum Technical Specifications		Compliance (Yes / No)	Remark
1	**DESCRIPTION**			
	Backup Software	**Provide a suitable solution to back up at least 10 mission critical workloads for 3 years** **Should be able to natively integrate with Microsoft Hyper-V without using agents or plugins**		
2	**GENERAL**			
	Brand Name	(Please indicate)		
	Model Number	(Please indicate)		
	Manufacture Authorization	Compulsory		
3	**FEATURES**			
	Analyst Rating	Backup software proposed should be in Gartner's leader quadrant for at least seven years in Gartner Magic Quadrant report for Data Protection / Backup Software.		
	Licensing	The proposed license should be a license which can be used on Physical, Virtual & Cloud Instances interchangeably as per the preference of the Bidder. There should not be any capacity-based restrictions on the license.		
		Licenses supplied should have licenses for Backup & Replication		
	Data Protection and recovery in the cloud	Software should be able to restore VMs to a cloud service provider like AWS, Azure or Google directly from the backup copy.		
		Software should be able to extend the backup repository to a public cloud service provider by moving older files to any S3 bucket on AWS or Azure BLOB repositories or any similar repository on other cloud service providers.		
		Backup software should have capability to archive data to Amazon Glacier or Microsoft Azure storage Archive Tier. The Software must have capability to restore the data from archive tier; it should not be dependent on cloud Bidder.		
		Backup software should support agentless backups of applications residing in VMs like SQL, Exchange, SharePoint, Oracle, SAP, SAP HANA, MySQL etc. with non-staged granular recovery of all these applications.		
		Proposed backup software should be able to leverage Immutable Cloud based storage like S3-Immutable service to prevent backup copies of data from any corruption or ransomware attacks.		
	Backup support for hypervisors and Applications	Backup software should be a Hardware Agnostic and it should support snapshot integration with hypervisors like VMware, Hyper-V and Nutanix AHV and support de-duplication on any storage target. It should be able to backup data to tapes (like LTO) as well for long term retention.		
		The proposed backup software should provide Instant recoveries for any backup to VMware or Hyper-V platform		

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		Backup software should support file level recovery from any backup of any VM or physical server. It should support a full system recovery in case of a system crash, either on a physical system or virtual machine or as a Cloud Instance (AWS, Azure or Google)		
		Backup software should have integrated data de-duplication engine with multi-Bidder storage support to save space by storing de-duplicated copies of data. The de-duplication engine should also facilitate IP base replication of de-dupe data. All necessary hardware and software required to support this functionality should be supplied along with other components		
		Backup software should support instant database recoveries of MS SQL and Oracle.		
		Backup software should support instant recovery of multiple VMs in parallel to support quick application recovery. It should also allow instant recovery of selected VM disks, without having to do instant recovery of all VM disks for achieving highest levels of RTO for relevant business data		
	RPO/ RTO and Recovery Assurance	Backup software must have a feature of data validation, whereby a workload (VM with OS and application) is powered-on in a sandbox environment and tested for its recoverability.		
		Recovery verification should automatically boot the server from backup and verify the recoverability of VM image, Guest OS and Application Consistency and then publish automated reports to be used in backup / recovery audits.		
		Backup software should provide Backup and Replication capabilities in one console only and also allow users to integrate with RBAC capabilities of the hypervisor, so that users can initiate backup and restore only those VMs to which they have access, without administrator intervention, thereby delivering self-serve capabilities.		
		Proposed backup software should be able to provide data immutability as a feature on the primary repository using any commodity storage		
		The proposed Backup software must Support Seamless Integration with Point-in-time storage snapshots with Major OEM SAN Storages in the environment to perform faster LAN Free backup without any overhead to Hypervisor Compute Layer, allowing recovery at the application level, the file level, and the VM level.		
		The proposed backup software should be able to integrate with anti-virus software and scan before recovery of VMs and ensure that any infected VM is not restored or restore it with disabled network adapters to prevent any infection to spread through the network		
		Proposed backup software should have the ability to perform staged restores to enable admins to comply to regulations by selectively deleting files / records which should not be restored from the backup copies.		

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		This will help in complying to "right to be forgotten “regulations like GDPR, where user data is deleted from restored backup copies in an auditable manner.		
		Backup software should support instant file share recovery in NAS storages to allow users to access files fast after disaster.		
	Backup and Replication Performance and SLA	The proposed Backup software must allow configuring the maximum acceptable I/O latency level for production data stores to ensure backup and replication activities do not impact storage Availability to production workloads.		
		Backup software should provide Recovery of Application Items, File, Folder and Complete VM recovery capabilities from the image level backup within 15Mins RTO.		
		The software should be Network-efficient, Secure backup data replication with variable-length encryption at the source, along with compression and encryption to ensure that backups are optimized for WAN transmission. This should be ensured with or without need of any other 3rd party WAN Accelerator requirements.		
	Disaster Recovery Capabilities	Replication in the software should be a VM level replication and must replicate the VM level data with or without backing it up at the source site. It should also include failover and failback capabilities and should be able to perform automatic acquisition of network addresses at the destination site.		
		The Proposed solution should support Continuous replication at VM level. The RPO must be less than 5 Seconds and it must deliver Application consistency.		
		Backup and replication software must deliver maximum investment protection by supporting replication of workloads between dis-similar systems like hyper converged infrastructure to stand alone servers and storage running similar hypervisors across sites, thereby creating a Disaster recovery environment for production workloads irrespective of the underlying hardware.		
		The proposed solution should be able to publish Disaster recovery plans and update them through automated discovery whenever prompted after changes in infrastructure.		
		Should be able to publish DR drill reports, DR test reports and DR readiness check reports for audit and compliance purposes.		
		Backup software should have ability to backup data from one server platform and restore it to another server platform to eliminate dependence on a particular machine and for disaster recovery purposes. This bare metal recovery capability should be built in for the physical servers and should even work on the dissimilar hardware.		
		Backup software should have the ability to backing up a Cloud VM running in AWS or Azure and restore it as a valid VM workload back onto a VMware server farm.		

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03. Technical Scope for VM Migration from Existing SLLDC VMware to New Hyper-V

No	Minimum Technical Specifications	Bidder Response (Yes / No)	Technical References (Page No.)
1	**Overall Migration Approach**		
1.1	Bidder should provide a temporary server to migrate the All-virtual Machines s		
1.2	Bidder should Migrate Existing VMware virtual machines to the temporary server		
1.3	Bidder should ensure business continuity during cluster reconfiguration		
2	**Temporary (Swing) Server Requirements,** CPU: 2 x 16 Core Intel 4th Gen or 5TH Gen RAM: 256 GB HDD: 5 TB using SSD		
2.1	Temporary server shall support Microsoft Hyper-V role		
2.2	Temporary server shall be sized to host all existing production and non-production VMs		
2.3	Temporary server shall be used only during the migration phase		
3	**Existing Storage Utilization**		
3.1	Existing shared storage (SAN/NAS) shall be reused **without data loss**		
3.2	Bidder should re-present the existing Storage to new Hyper-V cluster hosts		
3.3	Bidder should Maintain Data integrity and consistency throughout the migration		
4	**VMware to Temporary Hyper-V Migration**		
4.1	Bidder should Migrate VMware ESXi virtual machines to Hyper-V on the temporary server		
4.2	Bidder should responsible for Conversion of VM disks from VMDK to VHDX format		
4.3	Bidder should Responsible for Preservation of VM configuration (CPU, Memory, Disk capacity)		
5	**Cluster Reconfiguration with New Servers**		
5.1	Bidder should Deploy new Hyper-V hosts using newly supplied servers		
5.2	Bidder Should Create Microsoft Failover Cluster		
5.3	Bidder should integrate new cluster with existing shared storage		
5.4	Bidder should Configure Live Migration and Failover features		
6	**VM Migration from Temporary Server to Final Cluster**		
6.1	Bidder should migrate Virtual machines from the temporary server to the final Hyper-V cluster		
7	**Bidder should specify the downtime & risks of the migration**		
7.1	Bidder should Specify the migration Phases		
7.2	Bidder should specify the roll back mechanism		
7.3	Bidder should do testing before and after each migration phase		
8.2	Bidder should verify the Backups after the mechanism		
9	**Security & Compliance**		
9.1	Bidder should Secure administrative access during migration activities		
10	**Migration Plan**		

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<table>
<tr><td>10.1</td><td>Bidder should provide Detailed migration plan and execution report</td><td></td><td></td></tr>
<tr><td>10.2</td><td>Bidder should Provide Updated Hyper-V cluster architecture diagrams</td><td></td><td></td></tr>
<tr><td>10.3</td><td>Bidder should provide 2 x Microsoft certifications for 2 engineers</td><td></td><td></td></tr>
<tr><td>11</td><td>Post-Implementation Support</td><td></td><td></td></tr>
<tr><td>11.1</td><td>Bidder should provide 36 months support for implemented scope.</td><td></td><td></td></tr>
<tr><td>11.2</td><td>The Bidder should provide on-site manage service Engineer and 24x7 remote support. SLA response and resolution times must adhere to the criteria specified below

<table><tr><th>Problem Type</th><th>Response Time</th><th>Resolution time</th></tr><tr><td>Critical</td><td>One Hour</td><td>Two Hours</td></tr><tr><td>High</td><td>Two Hours</td><td>Four Hours</td></tr><tr><td>Medium</td><td>Four Hours</td><td>24 Hours</td></tr><tr><td>Low</td><td>Eight Hours</td><td>72 Hours</td></tr></table></td><td></td><td></td></tr>
<tr><td>11.3</td><td>Migration to be performed by certified Microsoft / Hyper-V engineers.
Bidder Should provide 3 Microsoft certifications and 3 VMware Certifications.</td><td></td><td></td></tr>
</table>

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Mandatory Requirement that shall be fulfilled by the bidder (Must attach required reference documents)

No	Conditions	Compliance with the condition
01	All proposed system components must be covered by a manufacturer's comprehensive warranty for a minimum of three (3) years, including 4-hour mission-critical principal response	(Specify)
02	All defective parts must be replaced free of charge with brand new components during the warranty period by the manufacturer's authorized technical team	(Specify)
03	The Original Equipment Manufacturer (OEM) must maintain all necessary spare parts in an independent parts depot in Sri Lanka to ensure timely support and replacement	(Specify)
04	The supplier Should have access to 24x7-basis manufacturer's Bidder Service and Support over the phone for troubleshooting assistance of products	(Specify)
05	The OEM must have its own dedicated support team in Sri Lanka, capable of immediate on-site support without bidder or reseller involvement. A formal OEM confirmation letter must be submitted as proof of local support availability and direct engagement capability.	(Specify)
06	The supplier should provide a manufacturer authorization letter covering all proposed items	(Specify)
07	The supplier should possess a valid ISO 9001:2015 Quality Management System certification	(Specify)
08	The supplier should possess a valid ISO/IEC 27001:2022 Information Security Management certification	Specify)
08	The supplier should have at least five VMware Certified Professional (VCP) engineers & Three Microsoft Certified engineers on staff	(Specify)
09	The supplier should provide 24x7 supports. SLA response and resolution times must adhere to the criteria specified above	(Specify)
10	The supplier should have attached past No's 5 server project documents or Invoices	(Specify)
11	The supplier must provide at least 10 reference projects of similar scope and complexity to demonstrate relevant experience.	(Specify)
12	The supplier shall provide a comprehensive technical proposal including high-level architecture diagrams, detailed infrastructure deployment design, and service deployment details.	(Specify)
13	The supplier shall conduct a comprehensive training session for the SLLDC IT team, including a demonstration of the newly implemented setup and its operational procedures	(Specify)
14	The supplier shall conduct a comprehensive User Acceptance Testing (UAT) process in collaboration with SLLDC to validate the implemented solution	(Specify)
15	Following a ransomware attack, the bidder shall provide support to restore critical systems and services to operational status.	(Specify)

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Section V
Quotation Submission Form

[The Vendor shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions will accepted.]

Date:

To: *[insert complete name of Purchaser]*

We, the undersigned, declare that:

(a) We have examined and have no reservations to the document issued;

(b) We offer to supply in conformity with the documents issued and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods *[insert a brief description of the Goods];*

(c) The total price of our quotation including any discounts offered is: *[insert the total quoted price in words and figure];*

(d) Our quotation shall be valid for the period of time specified in ITV Sub-Clause 8.1, from the date fixed for the quotation submission deadline in accordance with ITV Sub-Clause 11.1, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;

(e) We understand that this quotation, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us.

(f) We understand that you are not bound to accept the lowest evaluated quotation or any other quotation that you may receive.

Signed: *[insert signature of person whose name and capacity are shown]*

Name: *[insert complete name of person signing the Bid Submission Form]*

Dated:

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Price Schedule

1	2	3	4	5	6	7	8	9	10
Line Item No	Description of Goods	Country of Origin	Quantity	Unit	Unit price (Rs)	Sub Total (Rs)	Inland transportation and other services (Rs)	Total Price for Item (Rs) (9) = (7) + (8)	VAT (Rs)
01	Purchase of Latest Brand-New Servers With 3 Year Warranty Period / 24 x7 Local Support Required and Principle Technical Support Required		02	Nos					
02	Purchase of Backup Software with 3-year Support		01	Nos					
	VM Migration from Existing SLLDC VMware to New Hyper-V Environment		Note						
	Installation & Configuration of proposed infrastructure required		Note						
	Conduct four (04) Preventive maintenance visits annually for Performance optimization and Policy modifications.		Note						
Total									

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Name of Bidder …… Signature of Bidder …… Date ……

AMC Renewal Cost (4th Year Total Renewal Cost)

No	Description	Minimum Requirement	Unit Price (Rs)	Total Price (Rs)
01	Production Servers	2		
02	Data protection Software (10 No's)	1		
03	Microsoft windows server 2025 16 core Standard Licenses	4		
04	(8 VM's)	8		
05	24 x 7 x 365 L3, L4 Engineering support for deployed solution – 3 years			
06	Onsite L1, L2 Manage Service Engineer charges – 3 years (8 x 5 x Weekdays)	1		

AMC Renewal Cost (5th Year Total Renewal Cost)

No	Description	Minimum Requirement	Unit Price (Rs)	Total Price (Rs)
01	Production Servers	2		
02	Data protection Software (10 No's)	1		
03	Microsoft windows server 2025 16 core Standard Licenses	4		
04	(8 VM's)	8		
05	24 x 7 x 365 L3, L4 Engineering support for deployed solution – 3 years			
06	Onsite L1, L2 Manage Service Engineer charges – 3 years (8 x 5 x Weekdays)	1		

READ ONLY

READ ONLY

Manufacturer's Authorization

[If requested under ITV clause 7.3, the Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated.]

Date:

WHEREAS

We *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of goods manufactured]*, having factories at [insert full address of Manufacturer's factories], do hereby authorize *[insert complete name of Bidder]* to submit a quotation the purpose of which is to provide the following Goods, manufactured by us *[insert name and or brief description of the Goods]*, and to subsequently negotiate and supply the goods.

We hereby extend our full guarantee and warranty, with respect to the Goods offered by the above firm.

Signed: *[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name: *[insert complete name(s) of authorized representative(s) of the Manufacturer]*

Title: *[insert title]*

Duly authorized to sign this Authorization on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____*[insert date of signing*

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FORM OF BID SECURITY

[This Guarantee form shall be filled in accordance with the instructions indicated in brackets] .....
.....[insert issuing agency's name, and address of issuing branch or office]

Beneficiary: **General Manager, Sri Lanka Land Development Corporation**
No. 03, Sri Jayawardenapura Mawatha, Welikada, Rajagiriya

Date: .....*[insert (by issuing agency) date]*

BID GUARANTEE NO.: .....*[insert by issuing agency) number]*

We have been informed that .....*[insert (by Issuing Agency) name of the Bidder]* (hereinafter called "the Bidder") has submitted to you its bid dated .....

.....*[insert (by issuing agency) date]* hereinafter called "the Bid") for the execution of [insert name of Contract] under Invitation for Bids No**. S/ 574/26.**

Furthermore, we understand that, according to your conditions, Bids must be supported by a Bid Guarantee.

At the request of the Bidder, we .....*[insert name of issuing agency]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of .....

.....*[insert amount in figures]* .....

.....*[insert amount in word]* upon receipt by us of your first demand in writing accompanied by a Written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions because the Bidder:

a) Has withdrawn its Bid during the period of bid validity specified; or
b) Does not accept the correction of errors in accordance with the Instructions to Bidders (hereinafter "the ITB") ; or
c) Having been notified of the acceptance of its Bid by the Employer/Purchaser during the period of bid validity, (i) tills or refuses to execute the Contract Form, if required, or (ii) fails or refuses to furnish the Performance Security, in accordance with the ITB.

This Guarantee shall expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the Contract signed by the Bidder and of the Performance Security issued to you by the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) the successful bidder furnishing the performance security, otherwise it will remain in force up to .....(insert date)

Consequently, any demand for payment under this Guarantee must be received by us at the office on or before that date.

_____

Signature of authorized representatives (s)

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FORM OF PERFORMANCE SECURITY
(Unconditional)

[Issuing Agency's Name, and Address of Issuing Branch or Office]

Beneficiary: General Manager,
Sri Lanka Land Development Corporation
No 03, Sri Jayawardenapura Mawatha,
Welikada , Rajagiriya,

Date : ----------

PERFORMANCE GUARANTEE No.: ----------

We have been informed that ----------*[name of Contractor]* (hereinafter called "the Contractor") has entered into Contract No. ----------*[reference number of the contract]* dated ---------- with you, for the ---------- [insert "construction"] of ---------- ----------*[name of contract and brief description of Works]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Contractor, we ----------*[name of Agency]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of ---------- ------*[amount in figures]* (----------) *[amount in words]*, upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire, no later than the ------day of -------20—*[insert date, 28 days beyond the Intended Completion Date]* and any demand for payment under it must be received by us at this office on or before that date.

……
[signature(s)]

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